



Microsoft® Office Communications Server 2007 – Instant Messaging and Presence Implementation



HP Express Services

HP Express Services are designed as fast to deploy, packaged offerings to quickly and cost-effectively help your organisation achieve new efficiencies and competitive advantage.

Service overview

Delivered by HP Services, the Office Communications Server 2007 Instant Messaging and Presence Implementation service will deploy the foundations for Unified Communications in your environment, providing Instant Messaging, Rich Presence and Conferencing capabilities for up to 3,000 users.

The solution will be deployed in a consolidated environment and hosted in a data centre for use by internal staff initially (there is also an External Access Option). The service will provide a solid foundation upon which your organisation can build out its Unified Communications strategy into the future, while providing core integration and UC capabilities with existing systems such as Microsoft® Exchange Server, Microsoft® Office SharePoint and Microsoft® Office Communicator Mobile today.

Service benefits

The service offering will allow you to:

- Define and confirm your organisation's goals for the implementation of Office Communications Server 2007 for Instant Messaging and Presence.
- Configure the Office Communications Server 2007 environment to provide core UC functionality.

- Ensure the correct functionality of the system.
- Educate employees on how they can leverage the solution to expedite their everyday work tasks.

Service feature highlights

A trained Office Communications Server 2007 consultant will work with your business and will:

- Conduct an information gathering session.
- Develop a Design and Configuration Document
- Build and configure the Office Communications Server 2007 environment.
- Execute User Acceptance Tests.
- Run a series of short education seminars to help drive adoption and improve employee efficiency.
- Build and configure external anywhere access and federation capabilities (optional).

Customer profile

This service is best if your business wants to:

- Deploy Unified Communications.
- Improve organisational agility.
- Improve organisational efficiency.
- Improve communication and expedite business processes.
- Leverage the global knowledge and experience of HP Services.

Specifications of service

Features	Delivery specifications
Service overview	This service is delivered by trained HP consultants. They will: Collate requirements for input into the Design and Configuration Document via an Information Gathering Session Develop a Design and Configuration Document Build and Test the Office Communications Server 2007 environment Present a series of short Education Seminars
Service deliverables	The Office Communications Server 2007 Instant Messaging and Presence Implementation will deliver the following: Design and Configuration Document Build of Office Communications Server 2007 UAT Test Plan (containing completed test results) Quick-Start Reference Cards for user education Design and Deployment of external anywhere access and federation (optional)

Service assumptions

In order to provide a fixed price for this consulting service, the following assumptions apply:

- Operational Support Documentation will be completed by the customer.
- Microsoft® Certificate Services already exist in the environment.
- Backup software will be configured by the customer.
- Required hardware will be provided by the customer.
- Public Switched Telephone Network (PSTN) connectivity will not be implemented.
- Additional Office Communications Server features or applications not stated in the SoW will not be implemented.
- The solution does not require a high availability design.

Customer responsibility

To ensure the engagement is successful, HP requires you to:

- Ensure the part time commitment from key stakeholders to participate as required.
- Provide suitable facilities for meetings and demonstrations.
- Ensure suitably skilled personnel to receive knowledge transfer (e.g. Solution Architect).
- Meet server, application and certification requirements (as outlined in the Statement of work).

Related services:

- SPRB Vision to Value Services
- Microsoft® Unified Communications Proof of Concept
- Unified Communications Roadmap Planning Service
- Office Communications Server 2007 IM and Presence Implementation
- Office Communications Server 2007 Enterprise IM and Presence for High Availability Environments
- Office Communications Server 2007 Enterprise Web Conferencing Design and Implementation
- Office Communications Server 2007 Enterprise Voice Integration Design
- Office Communications Server 2007 Enterprise Voice Implementation
- Office Communications Server 2007 Remote Call Control for Cisco Unified Call Manager
- Office Communications Server 2007 Remote Call Control for Nortel CS1000
- Microsoft® Exchange Server 2007 Architecture Planning Service
- Microsoft® Exchange Server 2007 Unified Messaging Design and PBX Integration

Ordering information

For more information, contact your HP Sales Specialist or e-mail Microsoft-Services-APJ@hp.com

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